



Quality Policy



OUR MISSION

ICI Pakistan Limited - Soda Ash, manufactures and sells an established range of soda products in Pakistan. Guided by our Corporate mission of building a strong local and international footprint through sustainable growth by creating value for all stakeholders, our Soda Ash business operates with the aim of being the preferred supplier to its target market via providing a competitive value-based offering and exceptional service standards.

OUR VALUES

We run our business with the following values to guide our actions:

- We always place the safety of employees, customers and the community in which we operate as our first priority.
- We always operate within the law and regulations.
- We aim to build long term, mutually beneficial relationships with our customers, our external providers and the local community.
- We provide value for money to our shareholders.
- We treat our people with openness, fairness and consideration and in return demand high standards of performance.
- We encourage all our people to continuously develop their own skills and abilities both for the good of the company and in the interests of their own personal and career development.

OUR PERFORMANCE OBJECTIVES

Our performance objectives reflect our core values:

- Strive for zero defects in our products & services by following principles of continuous improvement.
- Strive for efficiency and sustainability by minimising product waste and rework.

We shall continually measure and review our actual performance and manage all our operations to achieve these objectives.

OUR MANAGEMENT SYSTEM

To support the above policy and objectives, ICI Pakistan Limited Soda Ash business will:

- Maintain a Quality Management system based on ISO 9001:2015 and ICI HSE Management System.
- Train its people so that they can fulfil their roles and add value to our stakeholders.

Muhammad Abid Ganatra

Executive Director & Vice President
Soda Ash
ICI Pakistan Limited