



Quality Policy

Mission

ICI Pakistan Limited, Soda Ash Business, manufactures and sells the established range of soda products in Pakistan where we must be the low cost producer and the preferred supplier to the market by providing a competitive service.

Values

We run our Business with the following values to guide our actions:

- We always place the safety of employees, customers and the community in which we operate as our first priority.
- We always operate within the law and regulations.
- We aim to build long term, mutually beneficial relationships with our customers, our external providers and the local community.
- We provide value for money to our shareholders.
- We treat our people with openness, fairness and consideration and in return demand high standards of performance.
- We encourage all our people to continuously develop their own skills and abilities both for the good of the company and in the interests of their own personal and career development.

Performance Objectives

Our performance objectives are to:

- Achieve and maintain zero customer complaints for all our products and services.
- Eliminate product waste and rework.

We shall measure and review our actual performance on a consistent basis, and manage all our operations to achieve continuous improvement towards these goals.

Management System

To support the above policy and objectives, ICI Pakistan Limited Soda Ash Business will:

- Maintain a Quality Management system based on ISO 9001:2015 and ICI HSE Management System.
- Train its people so that they can fulfil their roles and add value to our customers businesses.

Suhail A. Khan

Vice President

Polyester & Soda Ash Businesses

ICI Pakistan Limited

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